



Troubleshooting Guide for Apple Devices

# Problem: Hearing aids aren't pairing to smart phone properly

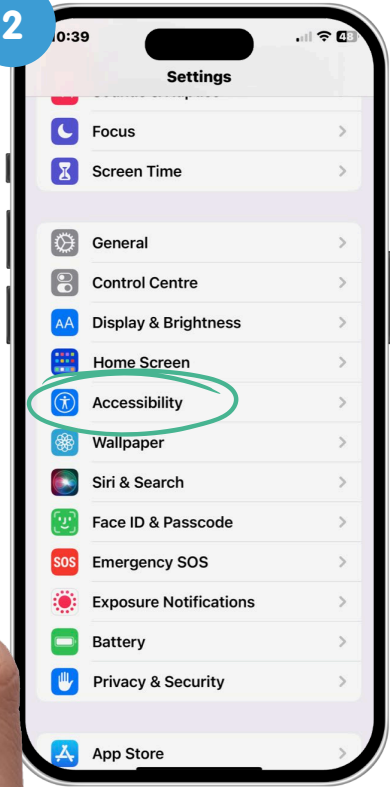




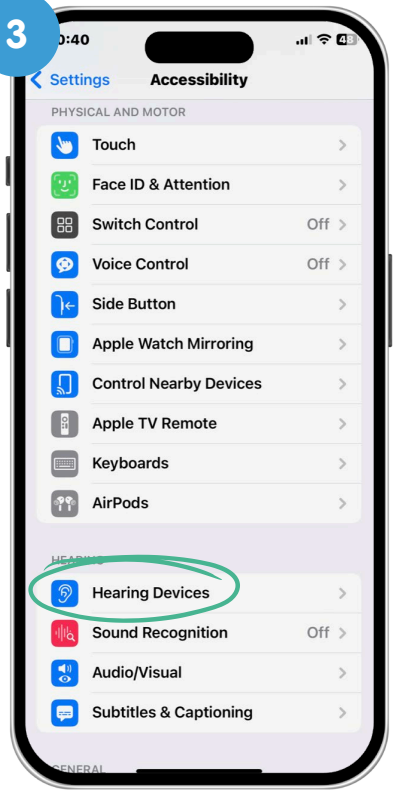
1

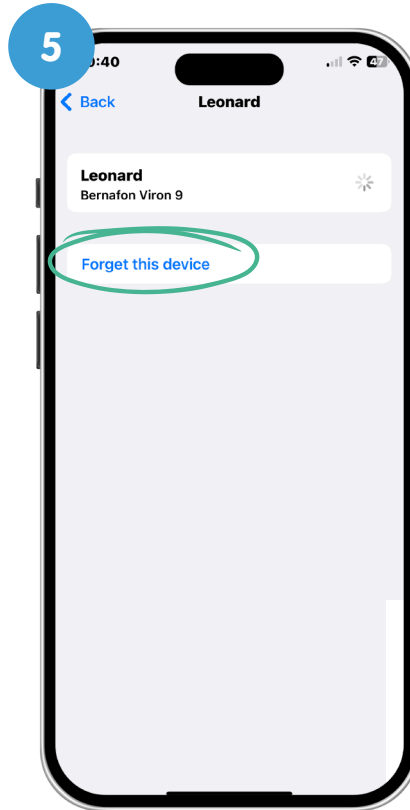
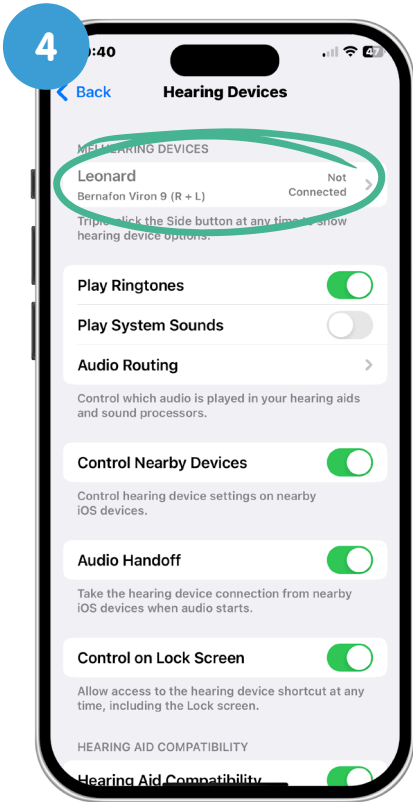


2



3

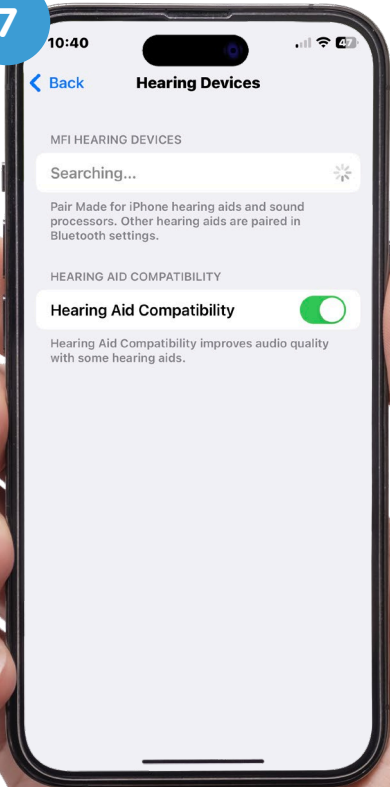




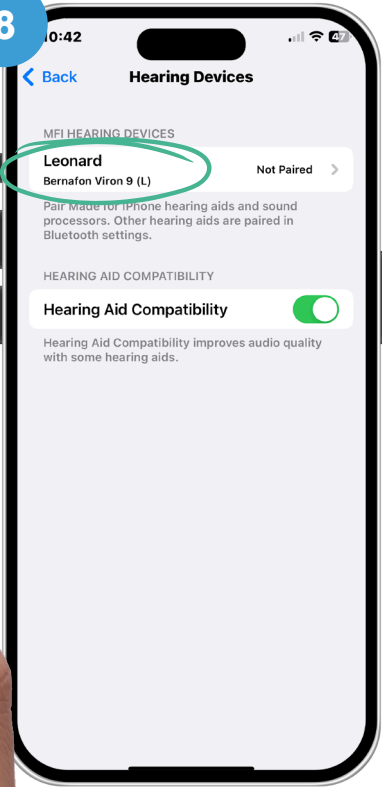
If rechargeable batteries – place in charger, then remove in order to turn them off and on  
If replaceable batteries – open and then close the battery draw to turn them off and on



7



8



9

